

Appendix 1B
THE REPORTING OF INFORMATION ON COMPLAINTS AND INCIDENTS 2007 / 2008

Type of Report	A 2007	B 2008
Minutes of the Complaints and Incidents Group (Monthly)	Reported to the Integrated Governance Committee	Provider Services Incidents Reported to the Provider Services Committee
Quarterly Report on Incidents	Reported to the Integrated Governance Committee	Reported to the Integrated Governance Committee
Quarterly Reports on Complaints	Reported to the Board (in accordance with the NHS (Complaints) Regulations 2004)	Reported to the Board (in accordance with the NHS (Complaints) Regulations 2004)